

I have ordered TurboFTP on xxxx (date), but have not re...

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If you use registration service of SWREG, the confirmation along with the registration code shall be sent to your e-mail address (the one you provide in the order form) right after the order is processed and authorized. For an order via PayPal please allow 24 hours for delivery of your key code.

It is very important that you should make sure you enter your contact e-mail correctly in the online order form and make sure you check the mailbox of that e-mail address afterwards. (Some customers used their company e-mail address to order but forgot to check the right mailbox and expected to receive confirmation sent to their personal e-mail address.)