I am trying to schedule a download of files, but the sy...

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Using the same Sync Settings in the task (local/remote dir, sync scheme, filters, etc), do a manual sync using the Folder Synchronizer of TurboFTP GUI program. See if there is any item marked for download/upload in the comparison result presented at the end of manual sync. If no item is marked for transfer, that justifies the "no action performed" result of your Sync Task.